

MEMBER
APPRECIATION WEEK
AUGUST 25-29

To help better accommodate our members and reduce traffic/wait times, we will be extending Member Appreciation Day to a week!

Stop by our office from 8am-6pm



Look for the tent in the office parking lot in front of our building

**Members do not need to register*

Hancock-Wood Member Appreciation Week

Hancock-Wood's Member Appreciation Event will be a week-long event this year. Join us August 25-29, anytime between 8am-6pm. Each membership will receive a \$15 bill credit, a t-shirt, and a member gift!

Look for the tent in front of our building!

Hancock-Wood Appreciates Your Membership!

Hancock-Wood Receives Score of 86 on ACSI Survey

Earlier this year, Hancock-Wood completed its annual member-wide customer satisfaction survey. Hancock-Wood received an ACSI score of 86 on a 100-point scale.

Hancock-Wood Electric Cooperative's score is higher when compared to publicly measured investor-owned utility scores reported in the syndicated 2025 ACSI Energy Utility Study, and it places Hancock-Wood Electric Cooperative 12 points higher than the average investor-owned utility score of 74, as well as 11 points higher than the average municipal utilities score of 75, per the industry ratings.

Thank you for giving us high marks!

