

Member Appreciation Week Returns August 24-28!

MEMBER APPRECIATION WEEK

AUGUST 24-28

Our drive-thru will be open from 8 a.m. to 6 p.m. throughout the week. Simply drive through the warehouse to receive your giveaways and bill credit!

Stop by our office from 8am-6pm



Please join us for our Member Appreciation Week on August 24 to 28! All members are invited to the drive-thru event at our warehouse from 8 a.m. to 6 p.m. Each membership will receive a \$15 bill credit along with a T-shirt (one T-shirt per membership) and more!

Don't forget to bring your four-legged friend for a chance to win a PetSmart gift card! One pet will be chosen each day.

**Members do not need to register*

To all members of HWE: Thank you for giving us high marks!

Hancock-Wood Electric Cooperative completed its annual member-wide customer satisfaction survey, where over 10,000 members were asked to participate. The member responses were sent to the American Customer Satisfaction Index (ACSI®), a company that measures customer satisfaction across multiple industries throughout the entire United States. For 2026, HWE received an ACSI score of 86, on a 100-point scale. HWE's score is higher when compared to publicly measured electric investor-owned utility scores//cooperative utility scores//municipal

utility scores reported in the syndicated 2026 ACSI Energy Utility Study and places HWE 14 points higher than the average electric investor-owned utility score of 72, as well as 12 points higher than the municipal utilities score of 74, per the industry ratings. For more information, please visit <https://theacsi.org/industries/energy/energy-utilities/>.

